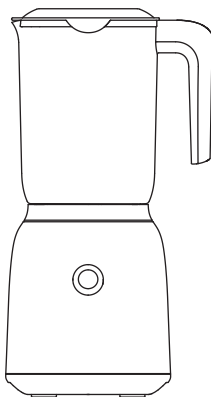


Operating Instruction

Blender
JCB-06B21



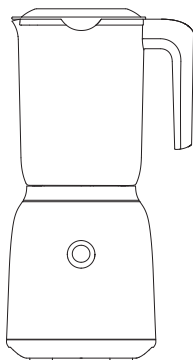
Please read this user manual carefully before using the product and keep it properly

Introduction

Dear User,

Thank you for choosing Joyoung Blender. This user manual is specially designed for the JCB-06B21 model. All the contents in this manual are for reference only during use and maintenance. For any matters not covered, please feel free to consult our Customer Service department. Rest assured that all food-conduct components of this product comply with relevant laws, regulations, and standard requirements.

Wish Joyoung products bring warmth, convenience, and health to your life.



Contents

Chapter 1 Names and Functions of Parts

Chapter 2 Usage Instructions

Chapter 3 Electrical schematic diagram

Chapter 4 Safety Precautions

Chapter 5 Failure Analysis and Troubleshooting

Chapter 6 Cleaning and Maintenance

Chapter 7 Recipe

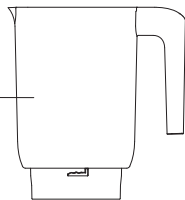
Chapter 8 Terms & Conditions of Warranty

Names and Functions of Parts

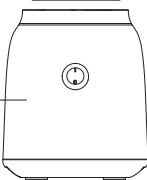
① Stirring cup lid



② Stirring cup



③ Main unit



Note: Please refer to the actual products in the package for product pictures!

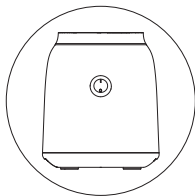
Serial number	Part Name	Function
1	Stirring cup lid	Screws onto the mouth of the stirring cup to prevent liquid from spilling out of the stirring cup when the machine is in operation.
2	Stirring cup (with a built-in blade assembly)	Used for holding ingredients and making juices, soy milk, etc.
3	Main unit	The main parts of this machine, containing the motor and other parts, is the power source of this machine, provide power.

Usage Instructions

Before using the product for the first time, thoroughly clean the parts that come into contact with the ingredients. (Refer to "Chapter 6 Cleaning and Maintenance").

Note: Do not use the product beyond its capacity, as this may cause damage or shorten the life of the machine; if the amount of food to be processed is large, it is recommended to process it in several batches.

Switch Mode



Boat switch

"0" position: off, stop

"1" position: start, open

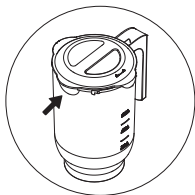
The stirring cup combination and usage method are as follows

Functionality	Icon	Combinatorial approach	Use
Stirring (without strainer)		Main unit+Stirring cup+ Stirring cup lid	For fruit juice, soybean milk etc.

How to use

1. Put the ingredients to be processed into the stirring cup.
2. Put the lid on the stirring cup, turn it clockwise and there is a "click" sound, and the mouth of the lid is right in front of the spout, it is finished. (Figure 1)

- **The temperature of the ingredients should not exceed 40°C, otherwise the machine will be easily damaged or its life span will be shortened;**
- **Without a strainer, do not add more ingredients (including water) than the maximum scale of the cup. Otherwise, it may easily cause damage or shorten the life of the machine;**
- **If the amount of food to be processed is large, it is recommended to process it in several times;**
- **For dry ingredients, please soak them in water to soften them before processing, such as soybeans;**
- **When making soybean milk, the recommended mass ratio of wet soybeans to water is 1:6.**



(Figure 1)

3. Screw the stirring cup on the main body in a clockwise direction, and the "click" sound will be the completion of the fastening. (Figure 2)

● **Before starting the product, please make sure that the stirring cup lid is properly tightened.**

4.1 Turn on the power, activate the switch, the machine will start to work; (Figure 3)

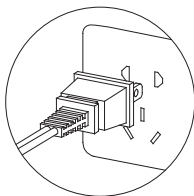
4.2 When the work is completed, press the switch again and the machine stops working.

The working time should be ≤ 1 minute.

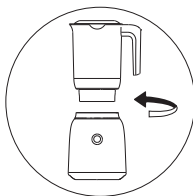
5. Disconnect the power supply and remove the stirring cup assembly from the main body along the counterclockwise direction. (Figure 4)



(Figure 2)



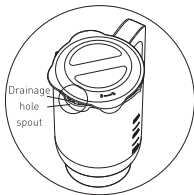
(Figure 3)



(Figure 4)

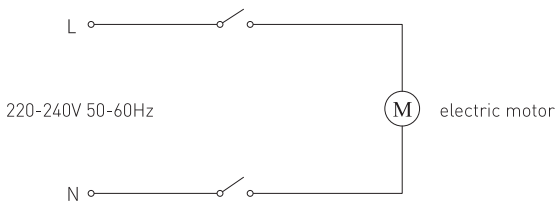
6. Turn the lid clockwise, there is a "click" sound, and can not continue to rotate, this time the lid water strainer hole is facing the mouth, pour out the ingredients. (Figure 5)

● **Raw soy milk, please cook before consumption.**



(Figure 5)

Electrical Schematic Diagram



Safety Precautions

⚠ WARNING: Be alert to the risks that could result in danger to persons, serious injury, or major property damage.

1. The temperature of the ingredients or liquid added to the stirring cup must not exceed 40°C to avoid cracking of the cup, splashing and scalding.
2. When using this product, please place it on a smooth surface. Do not operate the product on a tilted, unstable surface or on flammable items such as carpets, towels, plastic, paper, etc., and keep away from the edge of the surface to avoid the product tipping over or accidents.
3. Prohibit the use of the product with no load (no ingredients in the cup) or overload (the amount of ingredients exceeds the rated value).
4. Before turning on the power, please make sure that the switch is off and the cup and other parts are installed in place, so as to avoid the product not energized or cause personal injury.
5. Before replacing parts or contacting moving parts, the switch must be turned off and the power supply must be disconnected.
6. When the product is working, it is strictly prohibited to move the product, lift the cup or touch the blades, motor and other movable parts, so as not to cause personal injury or damage to the product.
7. Before disassembling, assembling, adjusting or cleaning any part of the product, please turn off the switch and disconnect the power supply to avoid leakage of electricity or accidental startup of the product.
8. If the blade is stuck, please turn off the switch and disconnect the power supply before cleaning to avoid injury or damage to the product.
9. Please do not plug or unplug the power plug with wet hands to avoid electric shock. When disconnecting the power supply, please hold the plug and pull it out with your hands, please do not pull the power cord; please do not touch the power cord to sharp edges, sharp corners and other things to avoid damage to the leakage.

⚠ CAUTION: Be concerned about risks that could result in injury to persons or damage to objects.

10. This product is not intended to be used by persons (including children) with physical, sensory or mental impairments or who lack experience and knowledge in its use, unless they are supervised or instructed in the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product.
11. When using this product, place it on a smooth surface. Do not place on an inclined, unstable surface or on carpet, towels, plastics, paper and other flammable materials, and keep away from the edge of the surface to avoid product tipping or accidents.
12. The mixing function of this product shall not work continuously for more than 1 minute. If the desired result is not achieved, please disconnect the power supply and cool down for 2 minutes before processing again. To complete any of the above functions after stopping for 2 minutes as a working cycle, after 3 consecutive working cycles, you must disconnect the power supply and cool down for 15 to 20 minutes before working again to ensure product life.
13. This product is only suitable for home use, please do not use it for other purposes.
14. Please do not run the product unattended.
15. The input voltage/frequency of this product is 220-240V/50-60Hz, please check whether it matches with the local voltage before connecting the power. Higher or lower than the voltage may affect the performance of the product or damage the electrical components, it is recommended to use a voltage regulator to ensure the normal use of the product.
16. This product is limited to use with matching (including the product itself configured and sold independently of the company) cups, blade seat and other components, do not use non-matching parts, so as not to affect product performance or accidents.
17. Please check whether the main unit, cup and other parts are intact before use. If damage is found, please stop using and contact our customer service department in time. Please do not disassemble and repair by yourself, so as not to affect the

performance of the product or accidents.

18. If the power supply cord is damaged, it must be replaced by a professional from the manufacturer, its maintenance department or similar department in order to avoid danger.
19. The operating speed of this product has been set to an ideal state and does not need to be adjusted.
20. When installing the blade holder assembly, please make sure that it comes with a seal to avoid leakage; please make sure that the cup and the blade holder assembly are installed in place; please do not install the blade holder on the main body alone.
21. Before turning on the power, please make sure that the switch is off and the cup and other parts have been installed in place, so as to avoid the product not energized or cause personal injury.
22. When choosing the mixing function, it is recommended to add an appropriate amount of drinking water or milk to ensure the mixing effect and product life.
23. If the product suddenly stops working when it is running, it may be the self-protection behavior triggered by overheating of the motor, please disconnect the power supply and cool it down for 20-30 minutes before using it.
24. When the product is finished using, after the blade stops rotating, please turn off the switch and disconnect the power supply before removing the cup to avoid accidents.
25. After the product is used, please clean it in time, and wash the parts in contact with food with clean water. Please be careful when removing the cutting blade, emptying the cup and cleaning the parts, and be sure to pay attention to the sharp blade to avoid cuts (protective gloves can be worn).
26. Do not put any parts of this product into dishwasher, microwave oven, sterilizer or hot water over 60°C for cleaning or sterilizing, and do not use other equipment for heating, so as to avoid deformation or damage of parts.
27. Do not place the product in high temperature, strong magnetism, flammable and explosive gases (such as natural gas, methane gas, etc.) and other environments, so as to avoid abnormal operation of parts or fire and other accidents.

28. Please turn off the switch and disconnect the power supply when no one is using the product to avoid short circuit.
29. When disposing of the product and the product package, please hand them over to the relevant qualified department for recycling, and cut the power cord when disposing of them.
30. The product will produce a certain degree of mechanical noise when high-speed mixing, please understand the disturbance.
31. The product must be kept away from fire source for more than 30cm to avoid damage to the product or fire hazard.

Fault Analysis and Troubleshooting

Symptom	Cause Analysis	Troubleshooting
After power on, open the switch, the product does not work	Cup not screwed to main unit	1. Screw the cup onto the main body. 2. If the problem is still not solved after confirming the tightening, please send it to the nearest service center for inspection.
During the first few times of using the product, the motor emits an unpleasant odor	The motor contains a small amount of antirust oil, the first few times the use of antirust oil will evaporate after the temperature rises, resulting in irritating odor, not anomalous phenomenon.	If the product still emits this odor after repeated use, please send it to the nearest service point for testing
Halt during use	1. Low voltage 2. Motor temperature control protection	1. Check if the voltage is too low 2. Stop for 20-30 minutes before using again
Abnormal vibration or loud noise	1. The cup and the blade seat are not screwed tightly 2. The product is not placed steadily, or the foot pads have fallen off 3. Voltage is too high 4. Excessive ingredients (over the maximum capacity scale)	1. Tighten the blade holder and cups 2. Place the product steadily or install the foot pads in place 3. Check if the voltage is too high 4. Turn off the switch, disconnect the power supply to remove the excess ingredients
The blade is stuck	Blade entangled or jammed by ingredients	Turn off the switch, disconnect the power, remove the ingredients and cut into small pieces
Leaking stirring cup	1. Stirring cup is not screwed tightly to the blade holder 2. Stirring cup broken 3. Missing sealing ring or broken sealing ring 4. Turn off the switch, disconnect the power to remove the excess ingredients	1. Tighten the stirring cup and blade holder. 2. Replace the stirring cup 3. Place or replace the sealing ring and keep it flat. 4. Excessive amount of ingredients (exceeding the maximum capacity mark)

- If the problem cannot be solved, do not disassemble the machine privately. Please send it to the local after-sales service department for maintenance.
- If the above content does not match with the actual product due to the change of model or parts, please take the actual product as the standard, without prior notice, please understand!

Cleaning and Maintenance

1. Disconnect the power supply and clean the product promptly after use.
2. Do not use steel wool, abrasive cleaners or corrosive liquids (such as gasoline, acetone) to clean the product.
3. The main unit can be wiped with a wrung-out damp cloth. Do not rinse, soak, or spray the main unit with water or other liquids. Otherwise, it may result in damage to the device or electrical leakage from the product.
4. Please rinse the inside of the cup and the parts in contact with food with clean water and dry or air dry in time. Please operate carefully to avoid cuts (Protective gloves can be worn).

Note: Sticky situation can be cleaned by yourself, it will not affect the normal use.

5. Quick cleaning: Fill the cup with an appropriate amount of water, secure the blade assembly, attach the cup to the main unit, and connect the power. Press the switch button to run for 5 to 10 seconds, then stop, disconnect the power, remove the cup, and pour out the water. Wipe or air dry the cup. Repeat if necessary until clean.

Note: For oily foods like meat, it is recommended to manually clean with a dishcloth and detergent.

6. For storage, please ensure the product is clean and dry before storing. Keep it in a dry, well-ventilated area away from direct sunlight.

Recipe

Recipe	Ingredients	Instruction
Pure Soy Milk	Soaked soybeans: 70g Water: 500g	1. Soak the dry soybeans for about 8 hours in advance. 2. Add the soaked soybeans and water into the stirring cup, then secure the lid tightly. 3. Press the "1 position" of switch to blend for one minute. Once finished, press the "0 position" of switch again to stop. 4. Rotate the lid clockwise to strain and separate the soy milk. 5. Pour the soy milk into a pot, bring it to a boil, and simmer for about 8 minutes before serving.
Pumpkin Soy Milk	Cooked soybeans: 50g Steamed pumpkin: 80g Purified water: 430g	1. Peel and remove the seeds from the pumpkin, then cut it into small cubes (less than 2cm x 2cm x 2cm) and steam until soft. Wash and cook the soybeans. 2. Add the steamed pumpkin, cooked soybeans, and water into the stirring cup, then secure the lid tightly. 3. Press the "1 position" of switch to blend for one minute. Once finished, press the "0 position" of switch again to stop. Repeat this process twice. 4. Rotate the lid clockwise to strain and separate the soy milk. 5. Pour the soy milk into a pot, bring it to a boil, and simmer for about 8 minutes before serving.

Recipe	Ingredients	Instruction
Banana Mango Smoothie	Mango: 200g Banana: 60g Milk: 500ml	1. Peel and cut the mango and banana into chunks for later use. 2. Place the mango and banana chunks into the stirring cup, add the milk, attach the stirring cup to the base, and secure the lid tightly. 3. Press the "0 position" of switch and blend for about 30 seconds, then press "0 position" of switch again to stop blending. 4. Once the smoothie is ready, unplug the machine, remove the stirring cup from the base, and pour out the smoothie to enjoy.
Apple Pumpkin Puree	Steamed pumpkin: 100g Steamed apple: 100g Purified water: 75ml	1. Wash, peel, and core the steamed apple and steamed pumpkin, then cut them into 2*2*2cm chunks and steam until soft. 2. Add all the ingredients into the stirring cup, secure the lid, set up the machine, and press the power button to blend for about 30 seconds. 3. Remove the stirring cup, pour the apple pumpkin puree into a bowl, and enjoy.
Avocado Pear Smoothie	Pear: 200g Avocado: 50g Whole milk: 200ml	1. Wash, peel, and core the pear and avocado, then cut them into 2*2*2cm chunks for later use. 2. Add all the ingredients into the stirring cup, secure the lid, attach the cup to the machine, and press the power button to blend for about 30 seconds. 3. Once finished, remove the stirring cup and pour the smoothie into a glass to enjoy.

Terms & Conditions of Warranty

1. Warranty Period:

This product comes with a two year manufacturer's warranty effective from the purchasing date on valid proof-of-purchase, original receipts or invoices or delivery date (if the delivery date is later than the purchasing date).

2. Warranty Coverage:

If the product has a manufacturing defect during the warranty period, you can contact Joyoung Malaysia after-sales service team or authorized distributor/retailer. Upon verification of the defect, you can apply for free Warranty Repair Service.

Note: Packing materials like boxes, interior foam, paper cards, user manual and other consumables parts are not covered under warranty.

3. Exclusion from warranty:

The warranty does not cover:

- Normal wear and tear.
- Use of the product in commercial usage.
- Alterations to the product spare part from non-authorized service centres.
- Damage caused by improper use, including mishandling or damage by third parties
- No warranty for accessories/consumable parts.

4. Paid Repair Services (within warranty period):

Free warranty repair service will not be applicable in any of the following situations, though paid repair services are available:

- Products purchased from unauthorized dealers or sellers.
- Product does not comply with Malaysia product standard, including differences in voltage and adapter compatibility.
- Damage caused by improper use, maintenance, and storage.
- Defects found after the warranty period has expired.
- Damage from unauthorized disassembly.
- Damage due to natural disaster, accidents, or even beyond our control (e.g. acts of God,

floods, accidents, governmental orders)

- Failure or damage due to misuse or abuse such as incorrect operation, liquid exposure, inappropriate voltage, or transportation damage.

5. Charges for Non-Warranty Repairs

- After receiving the defective product sent by the customer, Joyoung Malaysia service team will inspect the product to determine whether it is covered by the warranty.
- If the damage is due to misuse or is outside the warranty, you will be responsible for the repair fees, parts costs, and one-way shipping costs if you opt for repair services.
- If you choose to cancel the repair for non-warranty products, you will be responsible for both round-trip shipping costs.

Note: SC Alliances (M) Sdn Bhd reserves the right to reject any warranty claim if the appliance is used for commercial or semi-commercial purposes, or if the product does not comply with Malaysian product standards, including differences in voltage and adapter compatibility.

Contact us:

1. General inquiry: Please contact our customer service team: +6010-8801010.
 2. Live Chat: Joyoung Malaysia (Shopee/Lazada)
 3. Technical Support: Please contact our service centre at 03-8026 6226 (Highpoint Service Network Sdn Bhd)
- Operation Hours: 9am-6pm (Mon-Fri)
Closed on Public Holiday

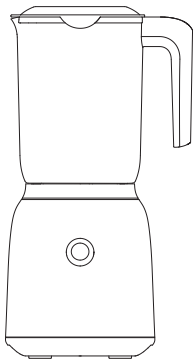
前言

尊敬的用户：

感谢您使用九阳榨汁搅拌机。本说明书适用产品 JCB-06B21。书中所有内容仅供用户使用和维护时参考，未尽事宜，欢迎向本公司的客户服务部门咨询。

本产品与食品接触配件均符合相应法律法规和标准要求，请放心使用。

愿九阳产品给您的生活带来温馨、便捷与健康。



目录

第一章 部件名称及功能

第二章 产品使用方法

第三章 电气原理图

第四章 安全注意事项

第五章 故障分析及排除

第六章 清洁和保养

第七章 食谱

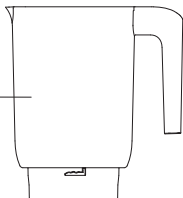
第八章 保修条款

部件名称及功能

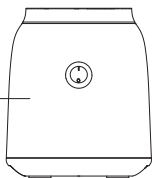
① 搅拌杯盖



③ 搅拌杯



④ 主机



注：产品图片请以包装内实物为准！

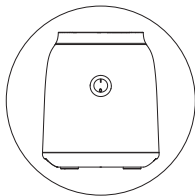
序号	部件名称	功能介绍
1	搅拌杯盖	旋扣在搅拌杯口部，防止机器工作时，搅拌杯内液体溅出。
2	搅拌杯 (自带刀座)	用于盛放食材，可制作果汁、豆浆等。
3	主机	本机主要部件，内有电机等部件,是本机动力源，提供动力。

产品使用方法

在初次使用产品前，请彻底清洗与食材接触的部件。（参见“第六章清洁和保养”）

注意：切勿超容量使用，超容量使用易造成机器损坏或寿命减短；若加工的食物量较大，建议分多次加工。

开关方式



船型开关

“0”档：关闭、停止

“1”档：启动、开启

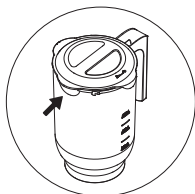
搅拌杯组合及使用方法如下

功能	图示	组合方式	用途
搅拌 (不带滤网)		主体+搅拌杯+ 搅拌杯盖	用于果汁、豆浆 等

使用方法

1. 将要加工的食材放入搅拌杯中。
2. 将杯盖扣在搅拌杯上，顺时针旋转出现“咔嗒”声，且杯盖嘴正对壶嘴，为完成扣合。
(图一)

- 放入的食材温度请勿超过 40℃，否则易造成机器损坏或寿命减短；
- 不带滤网时，食材（含水）加入量不要超过杯体的最大刻度；
- 若加工的食物量较大，建议分多次加工；
- 干性食材请用水泡软后再加工，如黄豆；
- 打豆浆时，推荐湿黄豆与水的质量比为 1:6。



(图一)

3. 将搅拌杯沿顺时针方向旋紧在主体上，出现“咔嗒”声为扣合完成。(图二)

● **启动产品前，请确保搅拌杯盖已正确盖紧。**

4.1 接通电源，启动开关，机器开始工作；(图三)

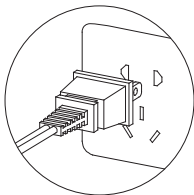
4.2 工作完成后，再次按动开关，机器停止工作。

● **工作时间应≤1 分钟。**

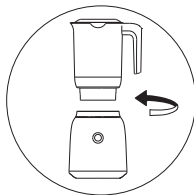
5. 断开电源，将搅拌杯组件沿逆时针从主体上取下。(图四)



(图二)



(图三)



(图四)

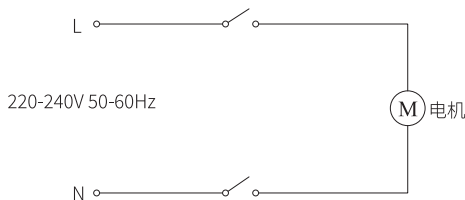
6. 沿顺时针旋转杯盖，出现“咔嗒”声，且无法继续转动时，此时杯盖滤水孔正对杯嘴，倒出食材即可。(图五)

● **生豆浆，请煮熟后食用。**



(图五)

电气原理图



安全注意事项



警告：对可能导致人员危险、重伤、重大财产损失的风险要警惕。

1. 加入搅拌杯的食材或液体的温度不得超过 40°C，以免造成杯体开裂、喷溅烫伤。
2. 使用本产品时，请将其置于平稳的台面上。请勿在倾斜、不稳定的台面上或在地毯、毛巾、塑料、纸等易燃物品上操作本产品，并请远离台面边缘，以免产品倾倒或发生事故。
3. 禁止空载（杯中无食材）或超载（食材量超过额定值）使用本产品。
4. 接通电源前，请确认开关处于关闭状态，并且杯体及其他部件已安装到位，以免产品不通电或造成人身伤害。
5. 在更换部件或接触运动部件前必须关闭开关并断开电源。
6. 产品工作时，严禁移动产品、提起杯体或触碰刀片、电机等可动部件，以免造成人身伤害或损坏产品。
7. 在拆、装、调校或清洗本产品的任何部件之前，请关闭开关、断开电源，以免产品漏电或意外启动。
8. 如果刀片被卡住，请先关闭开关、断开电源，再进行清理，以免发生伤害事故或损坏产品。
9. 请勿用湿手插、拔电源插头，以免触电。断开电源时，请用手握住插头拔出，请勿拉扯电源线；请勿将电源线碰到尖锐的棱边、尖角等物，以免损坏漏电。



注意：对可能导致人员受伤或物品损坏的风险要关注。

10. 本产品不打算由存在肢体、感官或精神能力缺陷或缺少使用经验和知识的人（包括儿童）使用，除非有负责他们安全的人对他们进行与器具使用有关的监督或指导。应照看好儿童，确保他们不玩耍本产品。
11. 使用本产品时，请将其置于平稳的台面上。请勿在倾斜、不稳定的台面上或在地毯、毛巾、塑料、纸等易燃物品上操作本产品，并请远离台面边缘，以免产品倾倒或发生事故。
12. 本产品搅拌连续工作时间不得超过 1 分钟。若未能达到预期效果，请断开电源，冷却 2 分钟后再进行加工。以完成上述任一功能之后停止 2 分钟为一个工作周期，连续工作 3 个周期后，必须断开电源，冷却 15 ~ 20 分钟后再工作，以保证产品寿命。
13. 本产品仅适于家庭使用，请勿作为其他用途。
14. 请勿在无人看管的情况下运行本产品。

15. 本产品输入电压 / 频率为 220-240V/50-60Hz, 接通电源前, 请检查是否与当地电压相符。高或低于该电压可能会影响产品性能或损坏电器元件, 建议使用稳压器, 以确保产品正常使用。
16. 本产品仅限于与配套的 (包括产品本身配置的和本公司独立出售的) 杯体、刀座等部件一起使用, 请勿使用非配套的部件, 以免影响产品性能或发生事故。
17. 使用前请检查主机、杯体等部件是否完好。如发现损坏, 请停止使用并及时与本公司客户服务部门联系。请勿自行拆卸修理, 以免影响产品性能或发生事故。
18. 如果电源软线损坏, 为了避免危险, 必须由制造商、其维修部或类似部门的专业人员更换。
19. 本产品运行速度已设置成理想状态, 不需要进行调节。
20. 安装刀座组件时, 请确认带有密封圈, 以免发生泄露; 请确认杯体与刀座组件安装到位; 请勿将刀座单独安装在主体上。
21. 接通电源前, 请确认开关处于关闭状态, 并且杯体及其他部件已安装到位, 以免产品不通电或造成人身伤害。
22. 选用搅拌功能时, 建议加入适量的饮用水或牛奶, 以确保搅拌效果及产品寿命。
23. 如果产品运行时突然停止工作, 可能是电机过热触发的自我保护行为, 请断开电源, 冷却 20 ~ 30 分钟后方可使用。
24. 产品使用完毕, 待刀片停止转动后, 请先关闭开关、断开电源, 再取下杯体, 以免引发事故。
25. 产品使用完毕请及时清洗, 与食品接触部件请用清水进行清洗。取出切割刀片、排空杯体和清洗部件时请小心操作, 务必注意锋利的刀刃, 以免割伤 (可佩戴保护手套)。
26. 请勿将本产品任何部件放入洗碗机、微波炉、消毒柜或超过 60°C 的热水中清洗或消毒, 亦勿使用其他设备加热, 以免部件变形或损坏。
27. 请勿将本产品置于高温、强磁、易燃易爆气体 (如天然气、沼气等) 等环境中, 以免部件工作异常或发生火灾等事故。
28. 无人使用时请关闭开关、断开电源, 以免产品发生短路。
29. 丢弃本产品 and 产品包装时, 请交由有相关资质的部门回收, 丢弃时请剪断电源线。
30. 本产品在高速搅拌时会产生一定程度的机械噪声, 打扰之处, 敬请谅解。
31. 产品必须远离火源 30cm 以上, 以免损坏产品或发生火灾危险。

故障分析及排除

描述	原因分析	排除方法
通电后，启动开关，产品不工作	杯体与主体未旋紧	1.“将杯体旋紧在主体上” 2. 若确认旋紧后，仍未解决问题，请送至就近点维修点检测
最开始几次使用产品时，电机发出难闻的气味	电机内部含少量防锈油，前几次使用防锈油在温度升高后会挥发，产生刺激性气味，并非异常现象	如果多次使用后，产品仍会发出此气味，请送至就近的维修点检测
使用中停机	1. 电压过低 2. 电机温控保护	1. 检查电压是否过低 2. 停止 20-30 分钟后再使用
异常震动或噪音大	1. 杯体与刀座未旋紧 2. 产品放置不平稳或脚垫脱落 3. 电压过高 4. 食材过量（超过最大容量刻度线）	1. 旋紧刀座与杯体 2. 产品放置平稳或将脚垫安装到位 3. 检查电压是否过高 4. 关闭开关，断开电源将多余食材取出
卡刀	刀片被食材缠绕住或卡死	关闭开关，断开电源，取出食材，切成小块
搅拌杯漏水	1. 搅拌杯与刀座未旋紧 2. 搅拌杯破裂 3. 漏放密封圈或密封圈破损 4. 关闭开关，断开电源将多余食材取出	1. 旋紧搅拌杯与刀座 2. 更换搅拌杯 3. 放置或更换密封圈并保持平整 4. 食材过量（超过最大容量刻度线）

- 如问题不能解决，切勿私自拆卸机器。请送当地售后服务部进行维修，详情请查阅说明书中“售后服务”相关内容
- 以上内容如因型号或零部件变更与实物不符，请以实物为准，恕不另行通知，敬请谅解！

清洁和保养

1. 产品使用后，请及时断开电源并清洗产品。
2. 请勿使用钢丝球、研磨性清洁剂或腐蚀性液体（如汽油、丙酮）清洁本产品。
3. 主体可用拧干的湿布擦拭；请勿放在水或其他液体中冲洗、浸泡或喷淋，以免器件损坏或产品漏电。
4. 杯体内部及与食品接触部件请用清水冲洗，并及时擦干或晾干。请小心操作以免割伤（可佩戴保护手套）。

注：发生黏糊情况可自行清洁，不影响正常使用。

5. 快速清洗：杯体中加入适量水与刀座拧紧，装到主体上，接通电源，按下开关按钮，5 至 10 秒后停止，断开电源，取下杯体，打开杯盖将水倒出，将杯体擦干或晾干，若效果不佳，可重复操作几次，直至清洗完毕。

注：若接触肉类等较油腻的食材，建议用洗碗帕和洗洁精进行手工清洗。

6. 收纳储存时，请确保产品清洁、干燥，并放置于干燥、通风、避免阳光直接照射处。

菜谱	食材	做法
纯豆浆	湿豆 70g 水 500g	1. 将干黄豆浸泡8小时左右备用； 2. 将浸泡好的湿豆和水加入杯体中，盖紧杯盖； 3. 按下“开关键”粉碎一分钟，完成后再次按下“开关键”停止制作； 4. 将杯盖沿顺时针旋转，滤出豆浆备用； 5. 将豆浆倒入锅中，沸腾后再煮8分钟左右倒出即可饮用。
南瓜豆浆	煮熟的黄豆 50g 煮熟的南瓜 80g 纯净水 430g	1. 将南瓜去皮去籽后切成小于2厘米×2厘米×2厘米的小块蒸熟，干黄豆洗净煮熟备用； 2. 将蒸熟的南瓜、煮熟的黄豆和水加入杯体中，盖紧杯盖； 3. 按下“开关键”粉碎一分钟，完成后再次按下“开关键”停止制作，此操作进行两次； 4. 将杯盖沿顺时针旋转，滤出豆浆备用； 5. 将豆浆倒入锅中，沸腾后再煮8分钟左右倒出即可饮用。
香蕉芒果奶昔	芒果 200g 香蕉 60g 牛奶 500ml	1. 将芒果和香蕉去皮、切块备用； 2. 将芒果和香蕉块放入搅拌杯中，加入牛奶，将搅拌杯安装在主体上，盖紧杯盖； 3. 按下开关，搅拌30s左右后，再次按下开关，停止搅拌； 4. 制作完成后，断开电源，将搅拌杯从主体上取下，将奶昔倒出即可饮用。
苹果南瓜泥	蒸熟南瓜 100g 蒸熟苹果 100g 纯净水 75ml	1. 将蒸熟苹果和蒸熟南瓜洗净、去皮、去核，切成2*2*2cm小块，蒸熟备用； 2. 将所有食材倒入搅拌杯中，盖上杯盖，安装好机器，按下开关键，搅拌30秒左右； 3. 取下搅拌杯，将苹果南瓜泥倒入碗中，即可食用。

菜谱	食材	做法
香梨奶昔	梨 200g 牛油果 50g 纯牛奶 200ml	1. 将梨、牛油果洗净、去皮、去核,切成2*2*2cm小块备用; 2. 将所有食材倒入搅拌杯中,盖上,杯盖,安装到主机上,按下开关键,搅拌30秒左右; 3. 完成后取下杯体,将香梨奶昔倒入杯中,即可饮用。

保修条款

1. 保修期限：

本产品自购买之日起享有两年制造商保修，需提供有效的购买凭证、原始收据或发票。如交货日期晚于购买日期，则以交货日期为准。

2. 保修范围：

若产品在保修期内出现制造缺陷，用户可联系九阳马来西亚售后服务团队或授权经销商/零售商。经确认缺陷后，用户可申请免费保修维修服务。

注意：包装材料如外箱、内部泡沫、纸卡、用户手册及其他消耗品不在保修范围内。

3. 保修除外条款：

以下情况不在保修范围内：

- 正常使用造成的磨损。
- 产品用于商业用途。
- 由非授权服务中心更改或更换的零部件。
- 因不当使用、第三方操作或其他外部原因造成的损坏。
- 附件或消耗品不享有保修。

4. 保修期内的付费维修服务：

如果出现以下情况，即便在保修期内，用户仍需自费维修：

- 从非授权经销商或卖家处购买的产品。
- 产品不符合马来西亚产品标准，包括电压及适配器兼容性差异。
- 因不当使用、维护及存储导致的损坏。
- 保修期届满后发现的缺陷。
- 因未经授权的拆卸造成的损坏。
- 因自然灾害、事故或不可抗力（如天灾、洪水、事故、政府命令）造成的损坏。
- 因误用或滥用（如操作不当、液体渗入、使用不当电压或运输损坏）导致的故障或损坏。

5. 非保修维修费用：

- 九阳马来西亚服务团队在收到客户寄回的有缺陷产品后，会对产品进行检查，以

确定是否属于保修范围。

- 若检测结果显示损坏原因是用户误用或不在保修范围内，用户需承担维修费用、零部件费用及单程运费（若选择维修服务）。
- 如用户选择取消非保修产品的维修服务，需承担往返运输费用。

注意： SC Alliances (M) Sdn Bhd 保留拒绝任何因商业或半商业用途使用、或产品不符合马来西亚产品标准（包括电压和适配器兼容性差异）的保修申请的权利。

联系我们：

- 1.一般咨询：请联系客户服务团队：+6010-8801010。
- 2.在线咨询：Joyoung Malaysia（Shopee/Lazada）
- 3.技术咨询：请联系服务中心：03-8026 6226（Highpoint Service Network Sdn Bhd）

营业时间：周一至周五，上午9点至下午6点

公共假期休息